



My Virtual Phone

Improve your operational efficiency and save money

My Virtual Phone is a complete telephony service for every size of business. Packed with clever features for both individual phones and phone networks, My Virtual Phone provides a comprehensive range of features that will help to improve your operational efficiency.

Linking fixed and mobile telephony for staff on the move, it's the all-round, cost-effective phone service for businesses that require a flexible system across single and multi sites; also perfect for businesses looking to introduce flexible/homeworking capabilities and to enhance their business continuity and disaster recovery.

My Virtual Phone is easy to use and simple to configure. A hosted, or cloud phone service, calls are made and received over a voice-over-internet enabled broadband connection. A straight forward web portal allows you to configure and monitor your phones giving you total control of your own system. No matter how often your business changes or grows, My Virtual Phone can change with you.

Simply change or add new users, add extra phones to your network, or update your system preferences. You have complete control of your phone network configuration. There are no hidden extras, call quality is guaranteed and the fully featured system, with administrative functions makes it easy to manage your usage, performance and costs.

We have a variety of internet connection types, all of which can support each one of our hosted phone services.



Find out more. Call or email:
01133 222 333 | info@talk-straight.com

My Virtual Phone Benefits

Extensive range of features

- Call Divert
- Call Forward
- Call Waiting
- Call Park
- Call Blocking
- Three-way Calling
- Line Monitoring
- Critical Call Route Wallboard monitoring

Work Efficiently

- **On-screen pop-ups:** show SMS text messages and email alerts
- **Last Number Redial and Click-2-Talk:** lets you respond immediately
- **Address Books:** manage your personal and company contact lists and see who's calling
- **Events Diary:** set reminders against your Address Book entries
- **Quick Dial Short Codes:** for your everyday numbers

Work Securely

- **Passwords and Pins:** secure your voicemail and web-portal from unauthorised access
- **Failover Numbers:** keep communications open during local network failure, adverse weather conditions, or local power failures.

Freedom from your desk

- Forward calls to any internal phone, mobile or external phone
- Access Voicemail from any internal phone, mobile, external phone, or on-line
- Access your contacts from anywhere with the on-line Address Book
- Let the whole team know with Shared Voicemail
- Call Blocking
- Access your Fax messages on-line or by email

Improve your efficiency and your image

- **Time Based Routing:** automatically schedule call routing patterns and greetings
- **Music on Hold:** let your callers know they're connected
- **Auto Attendant & Call Queues:** route your calls to the right people
- **Call Recording:** perfect for training



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