



Horizon

A complete communications VoIP phone service

Horizon is a comprehensive VoIP (cloud hosted) communications service for all sizes of business, providing an extensive range of fixed and mobile call handling and management features, capable of serving hundreds of employees.

Via an easy-to-use web portal, Horizon allows you complete control of your own phone system. If you're a business with multiple sites, or looking to expand, or introduce remote working, or maybe you'd like to make savings on your phone bills, the Horizon phone system is a sensible choice.

Free UK Calls

By making calls over one of our dedicated high speed broadband connections, your business will make substantial savings on costly telephone line rentals. VoIP calls also provide reduced call charges, whilst enhanced call licences provide free local, national and UK mobile call bundles.

Quick to set up

Quick to set up and easy to manage, you can add as many extra lines and users as and when you need.

Centralised administration, setting up of Call Groups, Call Routing, and Business Continuity settings are easy to configure and adapt on a day to day basis to meet your changing requirements.

For a full list of Horizon features please refer to our online brochure: www.talk-straight.com/Horizon

**Find out more. Call or email:
01133 222 333 | info@talk-straight.com**



Key benefits

Low Capital Expenditure

No major hardware investment, so no financing costs to consider. Neither is there any expensive equipment to store or maintain.

Ideal for multiple sites

Free site-to-site, desk to desk and calls to mobiles with central administration.

Disaster Recovery - Business Continuity

The hosted service provides business continuity, allowing you to continue making and taking calls, whatever the circumstances.

Out of Area Numbers

Have whichever geographic telephone numbers you like, regardless of your location.

Web Portal for System Management

Easy to use web portal for central control and administration.

Call Recording for Training and Monitoring

Record calls from any location at the click of a mouse.

Management Reporting

Monitor call volumes and call handling, plus real-time in-depth management reports and statistics.

Call Routing

Tell the system with a click of the mouse, where to route your calls: to your desk, your mobile, a colleague. Perfect for home working and remote sites.

Mobile Telephony Integration

Single Number Reach increases productivity.

Remote Office

Use your number and profile on any phone, anywhere.

Call handling features

Auto Attendant

Provides callers with menu options for correct call routing.

Hunt Groups

For distributing and allocating calls across teams.

Call Pick Up

Allows others to answer team members' phone calls.

Music/Announcement on Hold

Gets your message across.

Call Queuing/Waiting

Ensure you're ready to take the next call.

Hot Desking

Use your number and preferences on any enabled phone for hot-desking, home working, and diverting to mobiles.

Single Number Reach

Busy staff on the move will never lose calls again. Tell the system at the click of a mouse whether calls should be sent to your desk, your mobile or both.

Voicemail / e-Mail / Message Notifications

Pick up voicemails, wherever you are. Save them or forward copies to your entire team.

PC Softphone and Mobile Applications

Use your computer or mobile as your desk phone.



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