04 How to: Deploy Certificate Root Authority Settings for iPads/iPhones



To allow the NetSweeper solution to filter HTTPS website resources, a client certificate should be installed on user devices.

This document is applicable to all NetSweeper proxy or inline customers who are using iMac, iPads and iPhones or any other iOS devices. If you don't install the certificate, browsers will warn you that there is a potential issue with a certificate for the website.

In iOS 11.0 or above, just deploying the certificate will not take effect, therefore you will need to **Enable Certificate** in the '**Certificate Trust Settings**'.

Please follow the below instructions to deploy the certificate correctly.

Navigate to Settings>General via your iPad/iPhone



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General	About
Name	Tino's iPhone X \geq
Network	vodafone UK
Songs	14
Videos	104
Photos	2,258
Applications	74
Capacity	64 GB
Available	10.76 GB
Version	12.1 (16B92)
Carrier	vodafone UK 34.0
Model	MQAC2B/A
Serial Number	F2QVTNSHJCLH
Wi-Fi Address	F0:98:9D:66:9A:D1

Scroll down to the end of the General>About tile to locate Certificate Trust Settings

For further help please contact 01133 230 810

or email technical.support@schoolsbroadband.co.uk Support line open 8.00am-6.00pm Mon-Fri



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Under Trust Store Version if you have any certificates that are disabled, click to enable them

About Certificate Trust Settings		
Trust Store Version	2018071800	
Learn more about trusted certificates		

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